



BRINGING
Youth Services
KIDS HOPE™

KEEPING
focus

The mission of Youth Services is to promote the social and emotional well-being of children and youth.

**We believe every child
should grow up happy,
healthy, and with**

hope



Dear friends,

Thank you for being part of the Youth Services community. As we close another fiscal year, we look back on a time unlike any other. It is not a story that can be told in client growth, volunteers engaged, hours of service, or dollars raised. It started with a plan to fill a rapidly increasing need for services – a plan we wholeheartedly embraced – until we all faced some very significant, life altering changes. Everything about the way we worked had to be modified. However, one thing held true: our FOCUS on the Youth Services mission.

Our year changed course, however the foundation of what we do has been laid with such strong vision and support that we were able to continue to remain available and accessible to the families who needed us most and, as always, we did not turn anyone away based on their ability to pay.


The Youth Services phone never stopped ringing. Intakes grew, and we met that need by serving new clients. We remained steadfast in our promise to respond to crisis intervention needs in the community. We provided assistance where it was needed most. And YOU called. Volunteers, donors, and community members started calling asking how they could help and encouraged us to remain focused on our work. Youth Services remained the first call for so many people in the community.

Staff and volunteers came together in ways that allowed us to continue to provide services without missing a beat. Our long-time IT volunteer, Bill Thomas, worked countless hours to get our staff up and running remotely. Our partner and Board Member, Lisa Anastasia, generously provided laptops where needed. We all remained focused.

Despite the hurdles we all face, all of our clinical services remain on a path of growth. Our commitment to the community has not wavered. We continued to build our partnership with School District 34 through our SAIL program and held our 2nd Annual Trans Youth Summit in March, which you will learn more about in this full report. Intake calls have increased by 20%, and we are committed to each and every call. Youth Services remains here. We are focused and more committed than ever to our mission.

Thank you for your focus on the community that makes Youth Services the special, safe, and vibrant place it continues to be for everyone.

With appreciation,



Amy O'Leary, LCSW
Executive Director



FOCUS





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Executive Director

Amy O'Leary, LCSW

Clinical Staff

Jeni Brickman, LCSW
Clinical Director

Alison Frye, LCPC
Director of Programming

Lizzy Appleby, LCSW
LuJuana Allen-Lightfoot, LPC

Kait Berger, LCPC
Jess Levine, LCSW
Carolina Cormack-Orellana, BA*
August Hupp

Julie Leonard, LPC*
Alexandra Mamalakis, BA*
Sarah Moskowitz-Gordon, LCSW
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Daniel Pak, LPC*
Becky Pollock, LCPC
Megan Shipp, LAT, ATC*
Bridgette Taylor, LCSW*
Brenna Weidman, LCPC
Jessica Wenk, LCSW

Development Staff

Lisa Hanneman
Director of Development

Gina Fanady
Development Manager

Erin Miller
Development Manager,
Special Events

Jennifer Fitch
Volunteer Coordinator*

Michelle Brody
Marketing & Outreach Coordinator*

Administrative Staff

Bonnie Katz
Bookkeeper and HR Administrator*

Mary Povitsky
Receptionist

Sam Petromaneantu
Maintenance

**denotes part-time*

FoYS — Friends of Youth Services

Sandy Brennan
Kelly Brown
Julie Bruch
Gretchen Flowers
Cathy Irwin
Missy Jerfita
Andrea Joselit
Maritoni Kane
Beth Kirk Malecki
Soraia Mathein
Barb Nesbitt
Anne Neuhaus
Alison Schulte
Jenny Spiggos
Michelle Wick
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Health Services

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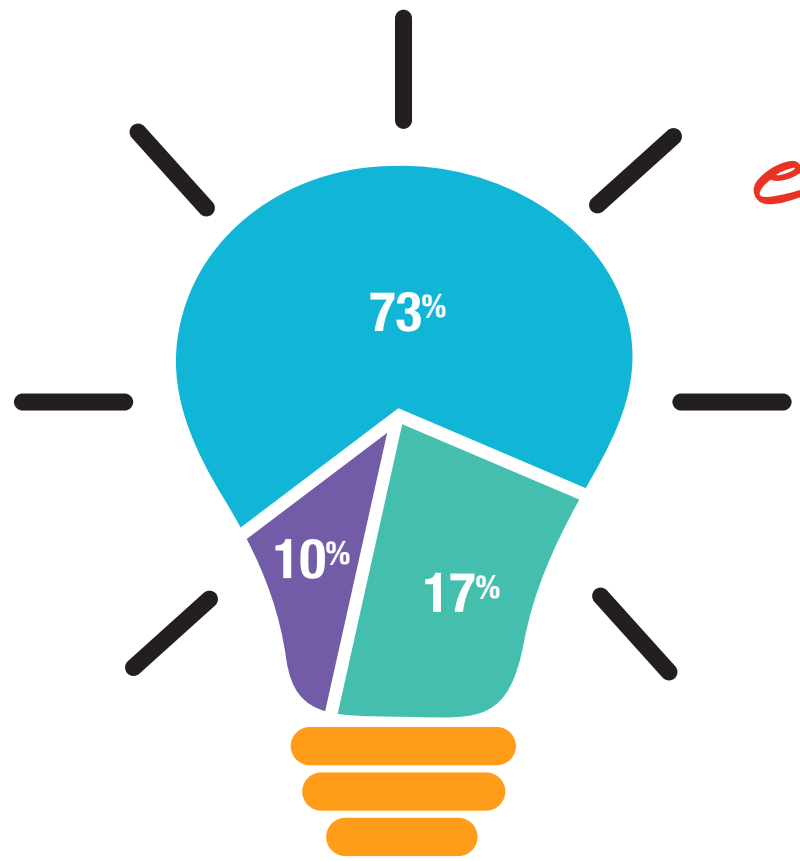
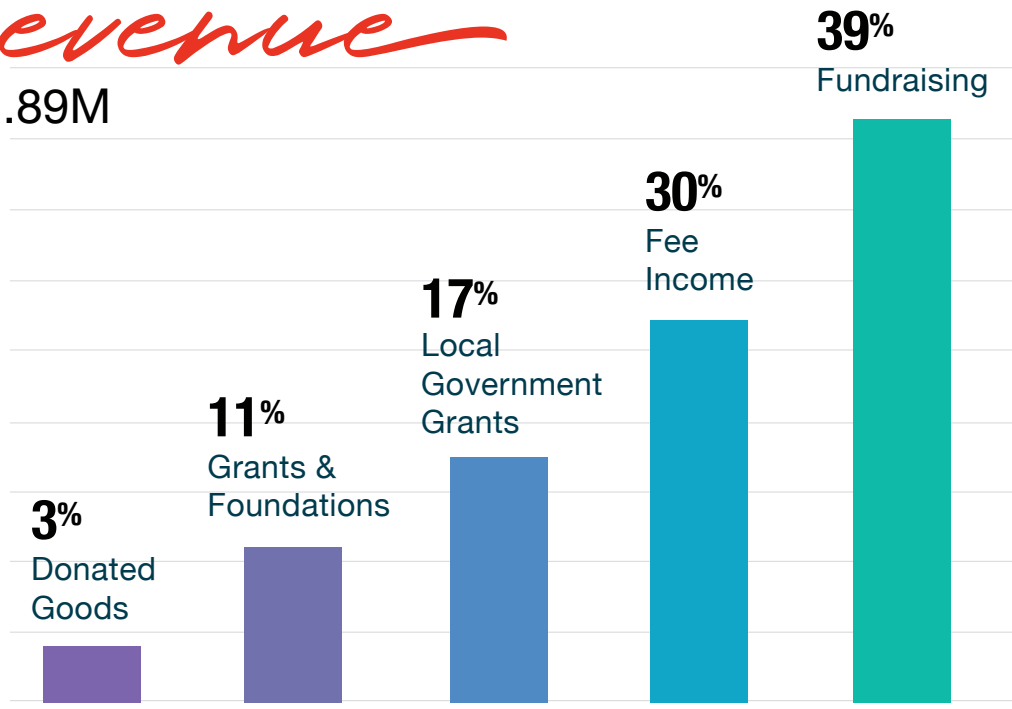
our team





revenue

\$1.89M



expense

\$1.95M

- Program Services
- Fundraising
- Management & General

These are preliminary financials for the year of July 1, 2019 - June 30, 2020



“you walk in
and it’s a
happy place.”

our programs

Every child is unique, and so is the approach we take in treating our clients. Our services fall on a spectrum ranging from early intervention to crisis response and are provided in a safe and therapeutic environment. By working with insurance companies and offering a sliding fee scale, care is provided to families of all means.

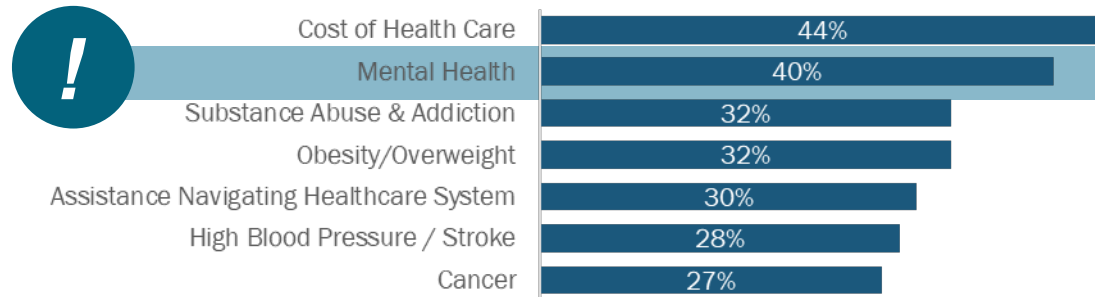




According to findings from NorthShore University Health System's 2019 Community Health Need's Assessment, access to mental healthcare is a critical need in our community.

Mental health is a top disease condition affecting the community

Q: How much do these conditions affect your community?
% of participants responding "A lot"



YOUTH SERVICES WAS THERE

Our highly skilled clinicians provided 4,530 individual & group therapy hours to

251
children
AND TEENS



Youth Services has done so much for me for the past year since I first arrived in Glenview. They gave me the help I needed when others couldn't anymore. At first I was pretty hesitant to open up again after moving from Prospect to Glenview but turns out I didn't need to be scared to open up to them because they earned my trust as time went on."

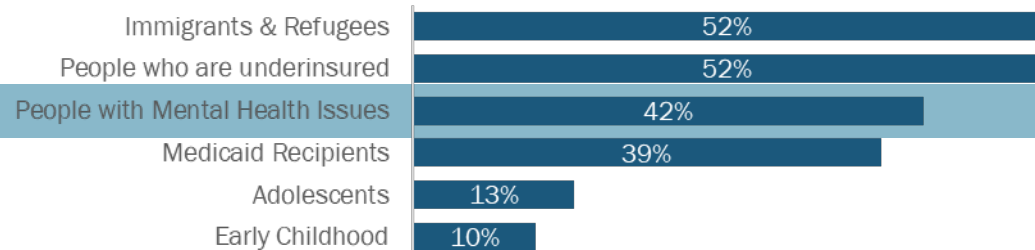
— Client



People with mental health issues do not have resources available

Q: Please provide your opinion as to the availability of services in your community to assist with health needs for the specific population identified

% of participants responding "Few Resources"



YOUTH SERVICES WAS THERE

In these most trying times, our sliding scale remained intact and available to those who needed it most.

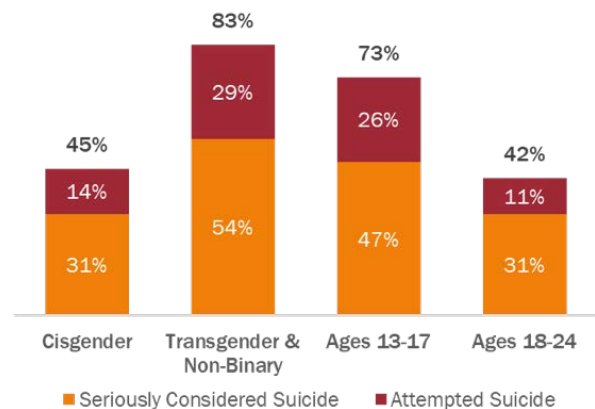
In
FY20 **70%** of
families
UTILIZED THE SLIDING SCALE



No one is turned away if they cannot afford to pay.



LGBTQ youth are at high risk of suicide and mental health issues, but find safety with peers and safe spaces.



LGBTQ youth have very high incidence of suicide ideation and attempts



In one study, only 47% of respondents received counseling from a mental health professional

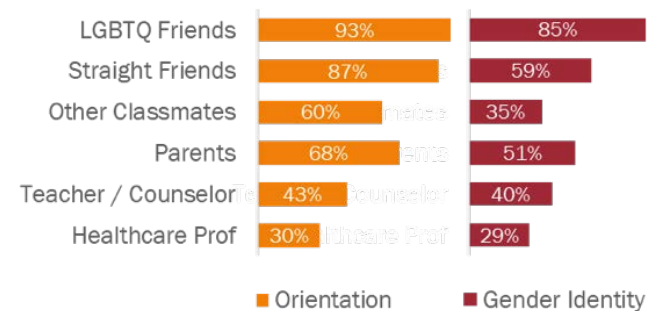


LGBTQ youth disclose their sexual orientation and gender identity to LGBTQ peers at the highest rate

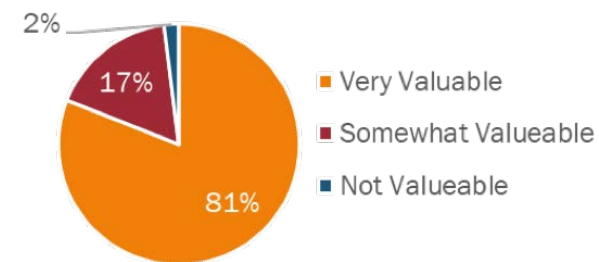


...making safe spaces critically important to address issues.

Sharing Sexual Orientation & Gender Identity % of LGBTQ



Value of LGBTQ Safe Spaces % of LGBTQ youth





YOUTH SERVICES WAS THERE FOR

PRIDE

youth

The Pride Youth Program served 258 LGBTQ+ children and youth ages 4-24 and their families through a variety of year-round social, support, and leadership opportunities. The program provided varying levels of engagement and support from childhood to adolescence, and promoted a sense of belonging so that all LGBTQ+ young people grow up safe and supported.



Over 80% of LGBTQ+ students have experienced verbal harassment at school within the last year because of their sexual or gender identity.

— 2017 nationwide GLSEN School Climate Survey

258

LGBTQ+

youth



PrideConnect, PrideCreate, and PrideLead all changed my life for the better. This may be a lot, but if it weren't for them, I wouldn't have met the most awesome people, gone to the most fun events, and joined the greatest programs in my community. All I want to say is thank you, for everything."

— Pride Participant

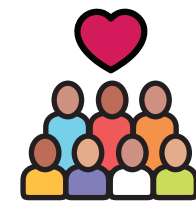


BY THE
numbers

61 children & teens in crisis received risk assessments by YS clinicians



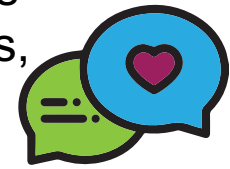
47 years serving the community



251 youth were provided with free bus transportation & **405** hours of after school programming support



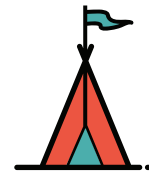
213 SHARE workshops reached **7,943** students, teachers & community members



750 volunteers wrapped presents for the Holiday Gift Program



30 youth participated in Action Camp



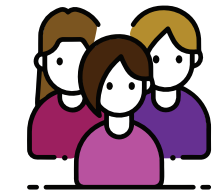
40 individuals provided **489 hours** of community service



79 tutors provided **65** hours of tutoring support to **131** children



33 Latina mothers attended Coffee Talk, a weekly Spanish-speaking support group



49 families received emergency financial assistance





OUR THERAPEUTIC *process*



FOCUS



PROGRAM *spotlight*

In partnership with School District 34, Youth Services provided **SAIL (Supportive Approaches to Integrating Learners)** and Summer Scholars to 147 middle school English Language learners and their parents. The focus on social and emotional learning increased self-esteem and confidence in students as they transitioned from the intermediate to middle school setting.



YSGN's services fill such a critical need in the development of our students' social emotional development. Their programs are even more important during this time of uncertainty. The beautiful facilities, the relevant programming, and caring staff provide a well-rounded experience that has an everlasting effect on the lives of our students and their families.

—Raquel Kim- Director of EL & Bilingual Programs, School District 34



TRANS YOUTH *summit*

The second annual Trans Youth & Family Summit welcomed more than 75 children and adults to Youth Services to learn from professionals, share their own experiences, and connect with each other. Of the twenty workshops that were offered during this half-day conference, topics included medical and legal transition, support for cisgender siblings, intersections of gender diversity and autism, mental health, trans history, and more! The day closed with a community lunch, offering participants the opportunity to create connections for ongoing support.



So much information and so awesome to connect with people in a similar boat!





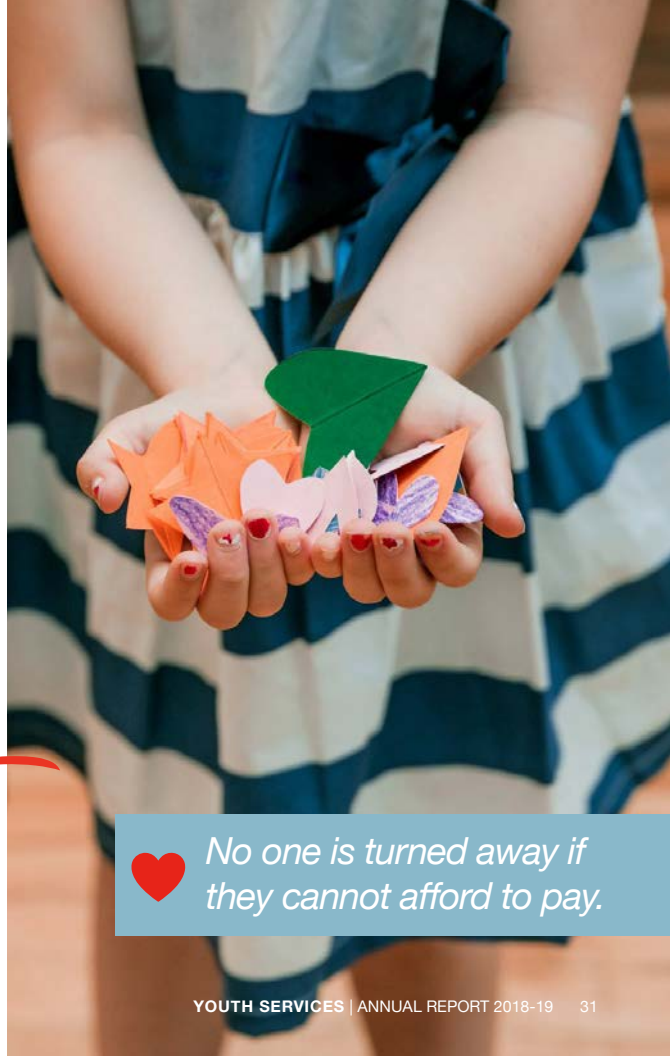
These are just a few examples of the many positive outcomes we have had in the past year.




1,600+
youth
& FAMILIES
SERVED



\$240,000
scholarships
PROVIDED TO
AGENCY CLIENTS



 *No one is turned away if they cannot afford to pay.*



JULIE BRUCH
& FRIENDS OF
YOUTH SERVICES
(FOYS)

VOLUNTEERS WHO *shine*

The **FoYS Board** has had a tremendous history with the agency and has raised hundreds of thousands of dollars since its inception through the Girlfriends' Brunch and Boutique, an event they have continued to elevate. However, raising the important funds and hosting an event was not enough for this group of dynamic women. Instead, they continued to ask for more ways to dig deeper through volunteer work and a more in-depth understanding of Youth Services. They provided Study Buddies dinners, volunteered as tutors, provided summer lunch, supported our Holiday Gift program, and served as respected ambassadors for Youth Services. Thank you to FoYS for the energy, enthusiasm, and resources you bring to make our work possible.



CORPORATE

spotlight

Event guests have felt the impact of our production partner, **Media Direct Productions** for many years. Our partnership has been the foundation of providing fun, enjoyable, and efficient events to our supporters – whether big or small. When forced to cancel our Spring Gala in April, the creativity of Lisa Anastasia and the incredible Media Direct team enabled the agency to raise important funds, find creative ways to connect with donors, and launch new activities. Media Direct stands as a partner in our mission and friend to the community. This partnership and incredible pro-bono support has made so much possible. Raising millions of dollars while saving hundreds of thousands of dollars in resources that were directed to our mission.



 mediadirect
productions

thank you



WE HAVE JUST ONE
goal

To foster the social and emotional
well-being of children and youth.





THANK YOU TO OUR

donors

We greatly appreciate each gift given in support of Youth Services, and we have made every effort to ensure the accuracy of this listing.

\$100,000+

Village of Glenview
Village of Northbrook

\$25,000 to \$99,999

Jim and Pamela Buchholz
Michael and Barbara Cabay
Anonymous
Cisco
Jeff and April Diehl
Jean Paul Ohadi Memorial Foundation
New Trier Township
Shure Charitable Trust of Jewish Federation of Metro Chicago
The Chicago Community Trust

\$15,000 to \$24,999

Dell Technologies
Discover Financial Services
MLB (Making Life Better)
NETSCOUT
Northfield Township
Glenn and Janet Schenider
Snowflake
Village Treasure House

Doug and Laura Welch
Wintrust Community Banks

\$10,000 to \$14,999

Scott and Beth Brady
Keith and Julie Bruch
Charles & M. R. Shapiro Foundation
Howard and Debbie Eirinberg
Rick and Teri Goldman
Healthcare Foundation of Highland Park
IBM
LaSalle Solutions
Bob and Becky McLennan
Niles Township
Jeffrey and Katy Podjasek
Robert and Ann Rowlands
Phil and Amy Schneider
Tall Trees Association - Turkey Trot

\$5,000 to \$9,999

Anthony Balestrieri and Ana Cassorla
Larry Basil, The L.P. Basil Trust
Lisa Anastasia and Robert Bauer
Jim Beauchamp
Michael and Sandy Brennan
Capgemini Financial Services

Bill Coulson and The Honorable Beth Coulson
Tom and Kelly Eavenson
Ernst & Young
John and Cathie Estey
Glenbrook High School Foundation
Alison Gutterman
Mary E. Holstein
KPMG LLP
Microsoft Corporation
Northview Bank & Trust
RSM US LLP
Stephen T. Sexton Memorial Foundation
Susan and Allan Swaringen

\$2,500 to \$4,999

Amazon Web Services
Arlington Computer Products
Christ Church Winnetka
Ciena
Robert and Jen Farr
FICO
Glenview Park Foundation
Glenview State Bank
John and Jennifer Grosshandler
H20.ai
IBM Employee Services Center

Jerry Kane and Ms. Julie Marshall
Glenn and Christine Kelly
Kiwanis Club of Glenview-Northbrook
Donald and Kathleen Lloyd-Jones
John Marten
Stephen and Marsha Merdinger
Margaret and Jim Middleton
Mike Nardulli
Scott and Jennifer Nelson
Nutanix
Red Hat
Margaret D. Reynolds
John and Beth Schmidt
Slalom Consulting LLC
Solstice Consulting
Swift Prepaid Solutions
Symantec Corporation
The Davis Benedict Group at Morgan Stanley
Darren and Rani Wesley
Jack and Stephanie Whisler

\$1000 to \$2499

AI and Gaye Chircop
AbbVie
Sam and Cathy Ach
ADP - Automatic Data Processing

Andrew and Mona Albert
Anonymous
Arlington Computer Products
Edward and Elinor Bass
Dean F. Bekas
Thomas and Irene Benedict
Lloyd and Kathryn Bettis
Centro
Jon Cohn and Ann Watson Cohn
Concord USA
Rick and Kathy Davids
John and Jane Demler
William DeWoskin
B.J. and Stacy Dolan
J. Patrick and Anne Gallagher
GForce Life Sciences
Glenbrook School District 225
Glenview Community Church Women's
Association - Chapter 1
Tracey Kite and Andrew Glick
Jeff Gonyo and Peg Macaluso
Guarantee Trust Life Insurance
Donna Lee Gulley
Edward and Mary Kay Haben
Matt and Lisa Hanneman
John and Julie Hansen
Harbor Capital Advisors, Inc.

HashiCorp
Highland Park Community Foundation
Greg Carlson and Nancy Hirsch
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Illinois Bone And Joint Institute, LLC.
Rehabilitation Service
Jerfita Inc.
Interwork Architects, Inc.
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Kiwanis Foundation
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Lyon-Pleasant Ridge PTA
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Ann McAuliffe
Steve and Nancy Milota
Ed Moder
Northbrook Clergy Association
Northbrook Evangelical Covenant Church
NorthShore University Health System

Northwestern Medicine
Nutrien
Bill and Jody O'Leary
Steve Ott
Jeffrey Parry
Thomas Pontarelli
Thomas and Mary Prchal
Margaret Rodgers
Michelle Fisher-Rohde
Rotary Club Charitable Projects Foundation
of Northbrook
Rotary Club of Glenview Noon
Rotary Club of Glenview Sunrise
Timothy and Alison Schulte
Linda Schwartz
Joel Semmelhack
Julie and Brad Shechtman
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Ronald and Fleur Testa
The Robert A. & Virginia O. Christensen
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Dan and Karen Walsh
Glenn and Margaret Warner
White Family Charitable Trust
Jennifer and Arthur Wirtz

Ed and Deede Wittenstein
Brad Witzig

\$500 to \$999
@ Properties
Advanced Group
Anthem Glenview Management LLC
Karen Appleby
Matt and Katie Bauer
Julie Laverdiere Beck
Brian Black
Bill and Michelle Brody
Frank and Kara Clark
Country Classics
Sean and Kelly Cocat
Erin and Ryan Cook
Cook and Kocher Insurance Group, Inc.
Melanie Coon
Dan and Meg Costigan
Jeffrey and Jane Crouth
Stephen and Michelle Cummings
Louise Curry
Render Dahiya
Michael Desiderio
Jay DeWitt
Connie Dornan

Emerald Place
Eveve, Inc.
McMenamin Family
Max and Dawn Ferencz
The Honorable Laura and Michael Fine
Katie Larsen-Fischer
Frances Heffernan LLC
Dan Fraser
Harry and Irene Georgopoulos
Glenbrook South High School Parents'
Association
Glenview Community Church Women's
Association - Chapter 9
Glenview United Methodist Church
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Jennifer Fitch and Marcel Graven
Hackney's on Lake
Sharon Harris
Anita Hartshorne
HEART Certified Auto Care
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Richard and Joyce Hirsch
Holy Trinity Lutheran Church Youth Group
Robert Huffman III
Huffman Family Foundation
Katie Isadore
ITW Foundation

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Jeannie Kurtzhalt's Real Estate
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Allan and Loretta Kaplan
Dirk and Keryl Klemm
Tom Klonecki and Lisa Durchin
Knights of Columbus - Council 3731
Lake Forest Academy
John and Whitney Langas
Richard and Joann Larson
Garret and Jill Leach
Todd LeBlanc
James Leone
Robb and Christa Leone
Susan Livingston
Pam J. Lungmus
John and Suzanne Lyhus
Ralph and Judy Lynch
Dr. Mojgan Makki
John and Jennifer Massarelli
Mathein & Rostoker, P.C.
Matt Bauer, State Farm
Bill and Paula McMenamin
Steven Messner
Linda Monico
Patrick Moriarty
MPM Food Equipment Group, Inc.

Christine Myers
Barbara and Mark Nesbitt
Thomas and Virginia Neuckranz
Andy and Ruth Newman
North Northfield United Methodist Church
Amy O'Leary
Andrew and Kristen Olson
Oral Surgery of The Glen
Brian and Jennifer Pettersen
Robert and Anne Pillion
Jay Poydence
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Andreas Hogue Salon
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Catherine Russe and David Tojo
Triplex Screening Corp.

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Patricia Patterson and Scott Willis
Willow Lake Orthodontics
WIPFLi

\$250 to \$499

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Core Power Yoga
Susan Crawford

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Mariellen Dwyer and James McDonald
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Family Smiles At The Glen
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Feldco Factory Direct, LLC
FGK Services, Inc.
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Forza Meats
Sandra and Carlos Frum
Ann and Paul Gass
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Tom Miller
James and Lori Montembeault
Brendan Moody

Sandy Morse
Deepak Nawal
Peter Nilsen
Nolan and Freund Dental Professionals
North American Corporation
John and Merilee Novinson
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Kim and Jeffrey Paley
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R&J's Chicago Clubhouse
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Del Vasey- State Farm Agency
Rohit Vishnoi
Henry Weinberger
Julie and Steve Wenk
Blaine and Amy White
Carol and John Winzeler
Christine Zerka Yoo
Ron and Joan Zigman
David and Lisa Zimble

\$100 to \$249

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Maria Abrignani
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Barbara Adams
Alarm Detection Systems, Inc.
Cory and Jennifer Anders
James and Amy Aralis
Joe Arnett
Artistica

William and Mary Lee Attea
AZWI Executive Presentations and Design
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Kelly Blair
Steven and Barbara Blonz
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Jill Brickman
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Kelley Clink
Hofherr Meat Co.
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Heather Cole
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Cynthia Dienhart
Dina and Blake Donaldson
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Tom and Theresa Drouillard
Beth Durham
Effective Air
Elise B Cosmetics Inc.
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Julianna Ethell
Ellen Fagerburg
Audry Farber
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Richard and Barbara Felt
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Leslie Fineberg
Mark Santacrose & Margaret Fiorenza
Neal and Diane Fisher
Stuart Nudelman and Judi Fishman
Megan Floyd
Bonnie Foster
Naomi S. Frankel
Steven Freed
Jane and Greg Furch
G.G. Photo
Michele Gemskie
Britt Gerber
Evan Gibson
Elisa Glass
Glenview Community Church Evening
Fellowship Chapter 20

Glenview Park District
Glenview Women's Club
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Barbara and David Gonzalez
Rebecca Gowan
Bill and Lori Graves
Luis and Cee Guerrero
Tim and Linda Halfmann
Raymond and Arlene Handler
David and Carolyn Harris
Christine Hartigan
John and Joanne Hasmonek
Max and Kristine Heitner
Mike and Elisa Helford
Patrick and Joyce Heneghan
Joyce Hennelly
Charles Herbst
Jessica Wojtowicz Heston
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Brian Hinkle
Kandy and David Houser
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Hazel And Ivy Inc.
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Frank Jang
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Elizabeth Jennings
Jerry and Carole Ringer
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Beverly and Richard Joutras
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